




















**CHILDREN AND FAMILY SERVICES – SWAN HILL**

<p><b><u>Early Childhood Intervention Services</u></b></p> <ul style="list-style-type: none"> <li>• Support children with a disability or developmental delay from birth to school entry.</li> <li>• Provide special education, therapy, counselling, service planning and coordination, assistance and support to access services such as kindergarten and child care.</li> <li>• Referral to this service is made through the Specialist Information and Referral team.</li> </ul> <p>Contact: Early Childhood Intervention Services Phone: 1300 363 514 Email: <a href="mailto:ecis.intake.nwvr@edumail.vic.gov.au">ecis.intake.nwvr@edumail.vic.gov.au</a> Web: <a href="http://www.education.vic.gov.au/childhood/parents/needs/pages/ecis.aspx">www.education.vic.gov.au/childhood/parents/needs/pages/ecis.aspx</a></p> 	<p><b><u>Maternal Child Health Nurse</u></b></p> <ul style="list-style-type: none"> <li>• Available for all families with children from birth to school age children.</li> <li>• Free service offering 10 key age consultations including three and a half year old check prior to children attending 4 year old preschool.</li> <li>• Service supports families and their children with emphasis on parenting, prevention and health promotion, developmental assessment, early detection and referral and social support.</li> </ul> <p>Contact: Swan Hill Rural City Council Phone: 03 5032 0300 Web: <a href="http://www.swanhill.vic.gov.au/community/your-community/families-and-children/maternal-and-child-health">http://www.swanhill.vic.gov.au/community/your-community/families-and-children/maternal-and-child-health</a></p> 
<p><b><u>Child FIRST – Mallee Family Care</u></b></p> <ul style="list-style-type: none"> <li>• Provides a range of family support services for vulnerable children and families.</li> <li>• Enables families to access services and support they need at the time they need them.</li> <li>• Build capacity of families to support their children’s development and safety.</li> </ul> <p>Contact: Mallee Family Care – Child FIRST Phone: 03 5032 4479</p> 	<p><b><u>Noah’s Ark</u></b></p> <ul style="list-style-type: none"> <li>• Noah’s Ark are the experts in early childhood development for children with disabilities aged 0-8 and we deliver the best therapy and education for your child..</li> </ul> <p>Email: <a href="mailto:hello@noahsarkinc.org.au">hello@noahsarkinc.org.au</a> Phone: 1800 819 140 Web: <a href="https://noahsarkinc.org.au/">https://noahsarkinc.org.au/</a></p> 
<p><b><u>Bringing Up Great Kids – Program for Parents</u></b></p> <ul style="list-style-type: none"> <li>• Program assists parents to understand the importance of parent/child relationships, brain development and communication.</li> <li>• Helps all parents to gain pleasure from their parenting and assists with children’s language, social and emotional development.</li> </ul> <p>Contact: Leah Farrow - Swan Hill Rural City Council Phone: 0428 119 857 or 03 5036 2350 Email: <a href="mailto:lfarrow@swanhill.vic.gov.au">lfarrow@swanhill.vic.gov.au</a></p>  	<p><b><u>CASA – Victorian Centres Against Sexual Assault</u></b></p> <ul style="list-style-type: none"> <li>• Provide victim/survivors of sexual assault access to comprehensive and timely support and intervention to address their needs.</li> <li>• A free confidential 24 hour emergency or crisis care service is available for victim/survivors who have recently been sexually assaulted.</li> <li>• Counselling support, access to medical care and legal processes.</li> </ul> <p>Contact: CASA Sexual Assault Crisis Line (free, available 24 hours) Phone: 1800 806 292 Sexual Assault Counselling Phone: 1800 RESPECT</p> 

<p><b>Parentline Victoria</b></p> <ul style="list-style-type: none"> <li>• Telephone counselling service to parents and carers of children aged from birth to eighteen years.</li> <li>• Professional counsellors are able to explore a variety of issues that impact on parenting and relationships and provide contact details for community services.</li> </ul> <p>Contact: Parentline Phone: 13 22 89</p> <p>8am - Midnight, 7 days a week</p> 	<p><b>Swan Hill District Health - Speech Pathology</b></p> <ul style="list-style-type: none"> <li>• Provides assessment, group and individual therapy programs, education sessions and outreach services.</li> <li>• Service can assist children with difficulties in speech, language, voice, fluency, reading, spelling, eating, drinking and swallowing.</li> <li>• Free service with no referrals required, parents are encouraged to drop-in to the service to register, complete intake forms and arrange an appointment.</li> </ul> <p>Phone: 03 5033 9390 Email: <a href="mailto:ARception@shdh.org.au">ARception@shdh.org.au</a></p> 
<p><b>Child and Adolescent Mental Health Service (CAMHS)</b></p> <ul style="list-style-type: none"> <li>• Available for children and adolescents and their families who are experiencing severe emotional and behavioural problems and or mental illness.</li> <li>• Patients able to access range of professionals, all trained to treat children, adolescents and their families/carers.</li> <li>• CAMHS provide assessment, case management and treatment for children and young people and their families/carers.</li> <li>• No referral required to ph: 1300 363 788. A trained clinician will answer your call and listen to your concerns.</li> </ul> <p>Contact: Child and Adolescent Mental Health Service (CAMHS) Phone: 1300 363 788 - 24 hours a day, 7 days a week</p> 	<p><b>MSAU/MDVS</b></p> <ul style="list-style-type: none"> <li>• The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provide services for women, men and children</li> <li>• These services are provided free and are available to all victims and survivors.</li> </ul> <p>Contact: Sexual Assault Unit Phone: 03 5033 1786</p> <p>Contact: Domestic Violence Services Phone: 03 5033 1899</p> 
<p><b>Mollee Family Care - Specialist Homelessness Services</b></p> <ul style="list-style-type: none"> <li>• Provides support and assistance to families and individuals who are homeless or at risk of becoming homeless.</li> </ul> <p>Phone: 03 5032 4479 Email: <a href="mailto:swanhill@malleefamilycare.com.au">swanhill@malleefamilycare.com.au</a> Web: <a href="http://www.malleefamilycare.com.au/Services/Housing--Settlement/Homelessness-Services.aspx">http://www.malleefamilycare.com.au/Services/Housing--Settlement/Homelessness-Services.aspx</a></p> 	<p><b>Mallee Family Care - Financial Counselling</b></p> <ul style="list-style-type: none"> <li>• Trained financial counsellors provide a free and confidential service to families and individuals experiencing financial difficulties.</li> </ul> <p>Phone: 03 5032 4479 Email: <a href="mailto:mfc@malleefamilycare.com.au">mfc@malleefamilycare.com.au</a></p> <p>Swan Hill services available, enquires/appointments made through Mildura office</p> 
<p><b>Salvation Army - Community Support Services</b></p> <ul style="list-style-type: none"> <li>• The Swan Hill Community Support Services provide emergency relief and case management services through various forms of support and assistance to vulnerable and disadvantaged individuals and families across the Swan Hill region.</li> </ul> <p>Phone: 03 5033 1718 Web: <a href="http://www.salvationarmy.org.au/swanhill">http://www.salvationarmy.org.au/swanhill</a></p> 	<p><b>Swan Hill District Health Dental Service</b></p> <ul style="list-style-type: none"> <li>• Comprehensive dental care to all eligible children aged 0-12 years and private patients</li> <li>• Children can receive - general check-ups, fillings, extractions, dentures, a referral service for specialist care and private services.</li> </ul> <p>Phone: 03 5033 9300 Email: <a href="mailto:info@shdh.org.au">info@shdh.org.au</a></p> 
<p><b>MDAS - Mallee District Aboriginal Services</b></p> <ul style="list-style-type: none"> <li>• MDAS provides a range of services including health and welfare support as well as intensive home support, play groups, Family Relationship and Parenting programs.</li> <li>• Client information packs are available from their website</li> </ul> <p>Phone: 03 5032 8600 Web: <a href="http://www.mdas.org.au">www.mdas.org.au</a></p> 	<p><b>Swan Hill Community Toy Library</b></p> <ul style="list-style-type: none"> <li>• Over 3,000 toys to choose from and a great way to enjoy new toys with you children without the expense</li> <li>• Fees and/or duty apply</li> <li>• Operating hours - Friday and Saturday.</li> </ul> <p>Phone: 0350362480 Address: 53 Campbell Swan Hill <a href="#">Swan Hill Regional Library</a></p> 

<p><b><u>Pediatrician</u></b> Contact your family GP for referrals to a Pediatrician.</p>	<p><b><u>About Raising Children Network</u></b> Provides valuable information that can help parents with the day to day decisions of raising children. Web: <a href="http://www.raisingchildren.net.au">www.raisingchildren.net.au</a></p>
<p><b><u>RIAC - Rights Information and Advocacy Centre</u></b> Free service building the capacity and well-being of individuals with a disability, their families, careers and the greater community, through our advocacy and support services.</p> <p><b>Phone:</b> 03 5222 5499 <b>Web:</b> <a href="http://riac.org.au">riac.org.au</a> <b>Email:</b> <a href="mailto:referrals@riac.org.au">referrals@riac.org.au</a></p>	<p><b><u>The Orange Door</u></b> Provides help for people experiencing family violence, or who need assistance with the care and wellbeing of children and young people It brings services together as a partnership so that individuals and families don't have to go to multiple services or to retell their story multiple times to have their needs met</p> <p>Phone : 1800290943</p> 